

Innoppl

Case Study



INNOPPL
INNOVATIVE PEOPLE

Eagle Telemedicine

Industry: Healthcare



7000 Central Parkway, Suite 220,
Atlanta, GA 30328. Ph: (404) 788-6332



www.innoppl.com



contactus@innoppl.com



Client's Profile

Eagle Telemedicine is a leading provider of telemedicine solutions with a wide network of providers across specialities and care settings. Run by a huge team of highly experienced medical care providers the primary aim of the organization is to address the geographic maldistribution of physicians and improve patient care. They enable their partner hospitals to augment coverage and increase services to their communities.

Client's Need

- » The telemedicine organization wanted to build a secure platform that could enable enhanced collaboration between their partner hospitals and providers.
- » They were in need of an application that could provide clear insights into provider visits, individual productivity details and the contact information of providers.
- » The digital solution had to act as a secure platform for speedy communication between providers and hospitals.
- » They wanted a HIPAA compliant web application that could enable users to raise and resolve tickets in realtime.
- » The application had to offer strictly authenticated access and multi-layer security to protect sensitive information.
- » It had to have an inbuilt appointment scheduling feature to streamline appointments.



How we solved the client's problem

- » Our experienced development team created multiple wireframes and closely coordinated with the client to build a custom healthcare solution.
- » As it had to store vital contact and patient care information we ensured that the web application adhered to the most stringent informational data security standards.
- » A detailed provider productivity dashboard was developed so the client could view productivity information such as number of visits and medical conditions treated.
- » An appointment scheduling feature was included to manage the schedules of providers.





Impact On Client's Business

- » The client was able to improve collaboration across care teams and providers.
- » The appointment scheduling feature enabled our client to minimize missed appointments and no-shows.
- » Physician productivity increased by 40%.
- » The client was able to expand their footprint and tie up with more healthcare organizations within an accelerated time frame.

Other Useful Resources



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